



Introduction

Palpa Lasi Oy (hereinafter 'Palpa') engages in the receipt and recycling of glass beverage containers made of reclaimable material, as well as the development, administration and supervision of the related deposit-return system, deposit administration and other activities and communication related to beverage containers. The Pirkanmaa Centre for Economic Development, Transport and the Environment has granted Palpa approval for the deposit-refund system it has developed and maintains in Finland. A tax relief in accordance with the Act on Excise Duty on Certain Beverage Containers (1037/2004) is granted for beverage containers included in the system. The system also includes beverage containers that are not subject to the aforementioned tax relief.

These rules define the rules and obligations of entrepreneurs affiliated with the deposit-refund system of Glass Beverage Containers and the rules and obligations of the administrator of the system (Palpa). Entrepreneurs affiliated with the system are obligated to comply with these rules and regulations when handling Glass Beverage Containers.

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Definitions

Account

A written (in words and numbers) report related to a rectification request that unambiguously and in detail describes the reasons for the rectification request. When necessary, the party providing this report shall also provide an auditor's report on the Account.

Automated Reverse Vending

Returning a Glass Beverage Container to a Recipient who uses a Reverse Vending Machine approved by Palpa for the receipt, identification and sorting of the Glass Beverage Container and for the electronic reporting of the return to Palpa.

Customer

A consumer or other user who returns a Glass Beverage Container.

Deposit

A fee that is included in the retail price of a beverage package subject to a deposit and is refunded to the buyer when the buyer returns the beverage package included in the system and subject to a deposit to the Recipient.

Palpa's Board of Directors determines the amount of the Deposit. However, the Deposit must never fall below the amount specified in the decree on the deposit-refund systems of certain beverage containers issued by the Finnish Council of State (180/2005) or any regulation replacing this decree. The Deposit is inclusive of VAT.

Deposit Fee

An amount paid by a Member to Palpa when putting Glass Beverage Containers into circulation. The amount of Deposit Fee per Glass Beverage Container is equivalent to the amount of Deposit per Glass Beverage Containers.

Deposit Refund

An amount of compensation paid by Palpa to the Recipient for the Glass Beverage Containers subject to a deposit that it has returned.

Glass Beverage Container

A beverage container subject to a deposit that is made of reusable glass, is intended for the packaging of beverages, is approved by Palpa and meets Palpa's requirements for identifiability as a container that is subject to a deposit and included in the system.

Handling Fee

An amount of compensation paid by Palpa to the Recipient for handling Glass Beverage Containers returned to it and refunding Deposits to the Customer. The compensation is paid to the Recipient by Palpa upon payment of the Deposit Refund. The compensation is



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paid for Glass Beverage Containers accepted into the deposit-refund system and delivered for recycling.

The Handling Fee is determined on the basis of cost recovery principles.

Different Handling Fees may apply to different Glass Beverage Containers. The amount of the Handling Fee, the determination criteria and the compensable portion are decided by the Board of Directors of Palpa.

Manual Return

The process of returning a Glass Beverage Container to a Recipient who does not have a Reverse Vending Machine or whose machine does not meet Palpa's technical requirements for the identification or reporting of returned packages.

Member

A beverage manufacturer, producer, packager or importer that puts Glass Beverage Containers into circulation, a holder of a tax-exempt stock of beverage containers or other party that has been approved to be included in the deposit-refund system.

The parent company of a group of companies may be responsible for all the liabilities related to the membership of its subsidiaries in the deposit-refund system. In this case, both the parent company and the subsidiaries specified by the parent company are Members of the reverse vending system.

Membership Fee

An amount paid by a Member to Palpa for its investments in the establishment and development of the deposit-refund system. Palpa's Board of Directors determines the amount of the Membership Fee. The Member pays the Membership Fee when it joins the deposit-refund system. The Membership Fee is paid in the calendar year in which the Member issues products included in the system to circulation or registers a product in the deposit-refund system. The Membership Fee is not refunded if the Member withdraws from the deposit-refund system.

Processing Plant

A trader approved and designated by Palpa, to whose collection points the received beverage containers are transported for processing.

Product Registration Fee

An amount paid by a Member to Palpa for the checking and approval of a new container and for the inclusion of the container in the deposit-refund system and the reverse vending machine identifier file. The Product Registration Fee is paid after the new container has been accepted into the deposit-return system. The amount of the Product Registration Fee is decided by the Board of Directors of Palpa.

Recipient

A recycling station that is registered in Palpa's information system. The Recipient may be a retail outlet that receives Glass Beverage Containers for recycling and has refunded the



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Deposit on the Glass Beverage Containers to the consumer. The Recipient may also be another party that returns beverage containers subject to a deposit that have been in internal use by that party. The Recipient must be an entrepreneur.

Recycling Fee

An amount paid by a Member to Palpa for costs related to the administration of the Glass Beverage Container deposit-refund system. The Recycling Fee is paid in connection with the payment of the Deposit Fee. It is package-specific, i.e., the amount is determined by the number of Glass Beverage Containers put into circulation by the Member. Different Recycling Fees may apply to different Glass Beverage Containers.

The grounds for determining the fee are confirmed by Palpa's Board of Directors. However, the Recycling Fee is always determined in accordance with the matching principle, matching the costs resulting from the system.

Reverse Vending Machine

A machine approved by Palpa and used for the returning of beverage containers by consumers that identifies the beverage packages and reports them to Palpa.

Security

A security deposited by a Member to cover the liabilities under these rules and other liabilities related to the system. The amount of the security is determined in accordance with the table of securities confirmed by Palpa's Board of Directors. The Security is deposited when the Member joins the System.

If the Member is a group of companies, its parent company deposits a group security that covers the parent company and the subsidiaries designated by the parent.

Transporter

A delivery transporter or other transport company approved by Palpa's Board of Directors that can pick up beverage packages packed in Transport Units approved by Palpa and is entitled to receive Transport Compensation from Palpa when operating and reporting transports in accordance with Palpa's instructions.

Transport Fee

An amount of compensation paid by Palpa to the Transporter for the transport of Transport Units equipped with Palpa's label from the Recipient to intermediate storage or the Processing Plant.

The Transport Fee is determined on the basis of cost recovery principles.

Palpa's Board of Directors decides on the amount of the Transport Fee, the determination criteria and the compensable portion.

Transport Package



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A package approved by Palpa and used by the Recipient for packaging received Glass Beverage Containers subject to a deposit (and possibly containers not subject to a deposit) for transportation.

Description of the system

The Glass Beverage Container deposit-refund system administered by Palpa covers only those beverage containers that Palpa has accepted into the system. The Glass Beverage Containers must meet the applicable material specification, labelling and identification requirements specified by Palpa.

When a Member puts Glass Beverage Containers into circulation, it pays Palpa a Deposit Fee and Recycling Fee. The amount to be paid is determined by the deposit value and recycling fee per can and the number of cans put into circulation. By paying the Deposit Fee and Recycling Fee, the Member ensures that its Glass Beverage Containers are included in the deposit-refund system, providing that the Glass Beverage Containers are registered in the system. If a Member has given false information, resulting in too low Deposit and Recycling Fees being charged to the Member by Palpa, Palpa has the right to receive the full amount of missing Deposit and Recycling Fees from the Member. The fees are subject to an interest charge in accordance with Palpa's applicable payment guidelines.

When a product packaged in a Glass Beverage Container is sold to a consumer or other user (Customer), the Customer pays a Deposit for the container. When the Customer returns the Glass Beverage Container to the Recipient, the Deposit is refunded. Palpa pays the Recipient a Deposit Fee for the refunded Deposit and a Handling Fee to cover the handling of the returned Glass Beverage Container and the costs of refunding the Deposit to the consumer.

Consumers or other users are refunded only for Glass Beverage Containers that are included in the deposit-refund system and are correctly labelled, identifiable and undamaged.

A Transporter used by the Recipient and approved by Palpa collects the Glass Beverage Containers returned to the Recipient and delivers them to the Processing Plant. Palpa pays a Transport Fee to the Transporter.

Becoming a Member

The Glass Beverage Container deposit-refund system is open to any entrepreneurs that undertake to comply with the rules of the deposit-refund system and to make the related payments.

The system can be joined by submitting a registration application addressed to Palpa. By submitting a registration application, the entrepreneur undertakes to comply with these rules and, for its part, to cover the costs arising from the Glass Beverage Container deposit-refund system.



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The Member is responsible for ensuring that the information it has provided (including but not limited to the sales report, account information and security) is always correct. The Member must immediately inform Palpa about any new or changed information. Palpa is not responsible for any damage or consequences resulting from the Member not updating the information it has given to Palpa.

In addition, a Member joining the deposit-refund system accepts the supervision and administration carried out by Palpa in matters related to the Glass Beverage Container deposit-refund system and undertakes to provide Palpa with any necessary information to be submitted to the authorities as specified in these rules at any given time.

Palpa approves the registration application if the Member joining the deposit-refund system meets the requirements specified in these rules and has deposited the Security determined by the Board of Directors of Palpa.

A Member joining the deposit-refund system is liable to pay a Membership Fee.

Palpa keeps a public list of Members that have joined the deposit-refund system.

Labelling and identification

Glass Beverage Containers included in the deposit-refund system are labelled with a bar code and can be labelled with a deposit label. Palpa specifies the labelling requirements in its labelling instructions. Palpa's deposit labels are registered trademarks and must not be used or otherwise utilized without Palpa's permission.

Glass Beverage Containers must be identifiable in all Reverse Vending Machines.

Reverse Vending Machines identify containers on the basis of the bar code and the shape of the container.

The Pirkanmaa Centre for Economic Development, Transport and the Environment, which is the supervisor of the recycling of beverage containers subject to a deposit, may grant exceptions to bar code or visual identifier-related labelling provided in the Waste Act or any other regulation.

The Member's rights and obligations

The Member has the right to include the Deposit in the retail price of Glass Beverage Containers that are included in the deposit-refund system.

The Member must comply with these rules in all of its activities. The Member is liable to provide Palpa with a Security before initiating operations in accordance with the system, in order to cover the liabilities related to these rules and other systems. The Member is liable to pay a Membership Fee upon joining the system.

Before starting to sell Glass Beverage Containers included in the deposit-refund system, the Member must register them in accordance with Palpa's instructions. The Member is liable to pay a Product Registration Fee to Palpa for the registration.



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The Member is liable for ensuring that all of the Glass Beverage Containers it puts into circulation meet Palpa's requirements for Glass Beverage Containers concerning their recyclability and their identifiability as being subject to a deposit and included in the system.

The Member is responsible for ensuring that Glass Beverage Containers accepted into Palpa's deposit-refund system and equipped with a national bar code and visual identifier indicating their inclusion in the system are not sold or forwarded to be sold outside Finland, including tax free trade.

The Member is liable to report the number of Glass Beverage Containers put into circulation once a month in accordance with Palpa's instructions and to ensure that the information provided is correct. The report shall be submitted no later than the point at which the product crosses the tax border. The Member is liable to pay the specified Deposit and Recycling Fees. If the supply chain includes more than one Member, the above obligation to pay Deposit and Recycling Fees applies to each one of these Members. However, the holder of the last tax-exempt stock has the primary obligation to pay the Deposit and Recycling Fees.

It is the Member's obligation to always check the Deposit and Recycling Fees charged by Palpa.

Any rectification of payments requires submitting a written rectification request and the Account to Palpa. Palpa is entitled to receive an auditor's report on the Account from the member company's auditor.

If the Account shows that there has been an error in the Deposit and Recycling fees that entitles the Member to a refund of paid Deposit and Recycling Fee, Palpa may refund for a maximum of 18 months preceding the date of the Account. No interest will be paid. If the situation is a result of gross negligence or a wilful act of the Member, no rectification will be made.

The Member has the right to advertise its membership in the deposit-refund system (for marketing purposes, etc.). In addition, the Member has the right to receive an account of Deposit Fees and other fees related to the system that it has paid, so that it can prove to the authorities that it is included in the system and subject to a tax relief.

Termination of membership

The Member may terminate its membership in the deposit-refund system one (1) month after it has notified Palpa about the termination in writing and after the selling of its Glass Beverage Containers has ended.

The Membership Fees, Deposit Fees, Recycling Fees and Product Registration Fees paid by the Member to Palpa are not refunded when the Member terminates its membership. Despite the termination, the Member shall be liable for all payments and costs arising from the Glass Beverage Containers it has put into circulation in the deposit-refund system, both during the period of notice and thereafter.



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Joining as a Recipient

In order to be able to join the Glass Beverage Container deposit-refund system, the Recipient must register with Palpa for the payment of Deposit and Handling Fees. The registration is made by submitting an online registration application.

When returning Glass Beverage Containers to the deposit-refund system administered by Palpa, the Recipient undertakes to comply with these rules. The Recipient is liable for the costs associated with the receipt.

The Recipient accepts the supervision and administration carried out by Palpa in matters related to the deposit-refund system and undertakes to provide Palpa with any necessary information to be forwarded to the authorities as specified in these rules or required by the authorities.

Recipient's rights and obligations

An entrepreneur selling Glass Beverage Containers subject to a deposit is obligated under the Waste Act to receive Glass Beverage Containers included in the deposit-return system from Customers.

The Recipient is liable to refund the Deposit included in the retail price of the product, when it receives an undamaged, clean Glass Beverage Container that is subject to a deposit, carries the specified labelling and is easily identifiable as being included in the deposit-refund system.

The Recipient is liable for monitoring the returned Glass Beverage Containers and taking any measures necessary to prevent obvious cases of fraud. The Recipient has the right to refuse refunding the Deposit in obvious cases of fraud, such as an attempt to return containers with a false or forged system-related identifier. In addition, Palpa is not liable to reimburse the Recipient if the fraud was so obvious that the Recipient should have noticed it.

The Recipient is not entitled to receive any Deposit or Handling Fee from Palpa for glass beverage containers that are not included in the system. The recipient does not have to refund any Deposit for glass beverage containers that are not included in the system.

The Recipient must use Transport Packages approved by Palpa for returning glass beverage containers. By paying a deposit, the Recipient has access to Transport Packages approved by Palpa.

The Recipient has the right to pack glass beverage containers not subject to a deposit in the same Transport Packages with Glass Beverage Containers subject to a deposit and have them transported by the Transporter approved by Palpa without extra charge. Packages not included in the deposit-refund system (other than glass beverage containers) or any other impurities must not be packed in Palpa's Transport Packages.

Transport Packages must be packed full and stored in a dry, supervised place.

The Recipient must label the packed Transport Packages using the identifier specified by Palpa.



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The Recipient has the right to have the packed Transport Packages transported for recycling by a Transporter approved by Palpa. Palpa covers the costs of the transport by paying a Transport Fee to the Transporter.

When receiving containers through a Reverse Vending Machine, the Recipient must, at its own cost, ensure that the Reverse Vending Machine has a working electronic connection in accordance with Palpa's specifications and that the information of the returned containers can be transferred to Palpa.

The Recipient is responsible for the acquisition, maintenance and washing of the Reverse Vending Machine, as well as the electronic data connections.

When returning Glass Beverage Containers subject to a deposit, the Recipient is entitled to receive a Deposit Fee from Palpa for the refunded Deposits. The Recipient is entitled to receive a Handling Fee for the Glass Beverage Containers it has received from consumers.

The fees are paid out on the basis of the Automated Reverse Vending data received by Palpa and the transport data of manual returns.

The fees are paid out within 21 days of the value date of the credit note. All payments are made to the bank account specified by the Recipient. The Recipient is responsible for providing up-to-date banking information. The payments are inclusive of VAT only in the event that the Recipient's business is VAT-liable.

The Recipient is responsible for always checking the statements of the Deposit and Handling Fee payments received from Palpa.

Any rectification of payments requires submitting a written rectification request and the Account to Palpa. Palpa is entitled to receive an auditor's report on the Account from the Recipient's auditor.

If the Account shows that there has been an error in the Deposit and Handling Fees that entitles the Recipient to a refund, Palpa may refund for a maximum of 18 months preceding the date of the Account. No interest will be paid. The period subject to refund is determined by the date on the receipt, the date on the receipt produced by the Reverse Vending Machine or, in case of manual return, the pick-up date of a full Transport Package. If the situation is a result of gross negligence or a wilful act of the Recipient, no rectification will be made.

It is the Recipient's obligation to inform Palpa about changes in its operations or discontinuation of its business without delay. The Recipient's notice of the discontinuation of its business does not to any extent free the Recipient of the obligations imposed on it by these rules until the business operations are terminated.

Transporter's rights and obligations

Palpa pays a Transport Fee to the Transporter that collects the Glass Beverage Containers from the Recipient and delivers them to the Processing Plant. The Transporter reports the number and transportation of the collected Transport Packages in the manner



specified by Palpa. It is the Transporter's obligation to always check the Transport Fee payments received from Palpa.

Palpa is not liable for paying Transport Fees under the deposit-refund system to the Transport in obvious cases of fraud.

Any rectification of compensation requires submitting a written rectification request and the Account to Palpa. Palpa is entitled to receive a report on the Account from the Transporter's auditor. If the Account shows that there has been an error in the Transport Fee that entitles the Transporter to a refund, Palpa may refund for a maximum of 18 months preceding the date of the Account. No interest will be paid. The transport date determines the period of refund. If the situation is a result of gross negligence or a wilful act of the Transporter, no rectification will be made.

Palpa's rights and obligations

As the administrator and supervisor of the Glass Beverage Container deposit-refund system, Palpa is entitled to collect a Membership Fee from the Member. In addition, Palpa is entitled to charge a Recycling Fee, Deposit Fee and Product Registration Fee to the Member and require the Member to deposit the Security referred to in these rules.

Palpa has the right not to accept as Members of the deposit-refund system parties whose operations according to an objective and justifiable evaluation can be expected to be harmful for Palpa or the operation of deposit-refund systems administrated by Palpa. Palpa has the right not to accept into the deposit-refund system containers that do not meet the applicable identification and recyclability requirements.

Palpa has the right to receive the necessary information required for the identification and recycling of beverage containers registered in the deposit-refund system. Palpa has the right to provide the Reverse Vending Machines with the information necessary for the identification of beverage containers.

As the administrator of the deposit-refund system, Palpa has the right to receive the necessary information from the Members on the number of Glass Beverage Containers subject to a deposit that have been put into circulation.

Palpa has the right to check the correctness of the reporting of beverage containers subject to a deposit and to receive the information required for the check from the Member.

Palpa does not have the right to disclose any information of individual Members, Recipients, Transporters or other entrepreneurs that is considered as a trade secret to anyone except the supervising authorities. As regards the handling of personal data, the applicable rules and regulations are complied with.

Palpa is responsible for reporting to the supervisory authority in accordance with the applicable laws and regulations. However, Palpa is not liable for such errors or delays in reporting that result from negligence or delays attributable to the Member.

Palpa may repay to the Members any part of the Recycling Fees it has collected from them that is not needed for covering the annual operating and development costs of the



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deposit-refund system or for fulfilling the obligations of financial solvency set for Palpa's operations.

A glass beverage container, whether or not subject to a deposit, becomes Palpa's property once it has been registered as received by a Reverse Vending Machine or the Recipient has placed it in Palpa's Transport Package.

Palpa has the right to collect return data of returned Glass Beverage Containers from Recipients. The manufacturer of the Reverse Vending Machine reports the reverse vending data to Palpa. Information on Manual Returns is collected on the basis of the number of transport packages returned by the Recipient, in accordance with the Transporter's reports to Palpa.

Palpa is liable for attending to the collection of payments related to the deposit-return system and paying the Deposit and Handling Fees in accordance with the deposit-refund system to the Recipients. The Deposit and Handling Fees are paid to the Recipient on the basis of electronic data sent by the Reverse Vending Machine or, for manually returned containers, on the basis of the transport data reported by the Transporter.

Reimbursement is paid on the basis of electronic data providing that the Recipient is using a Reverse Vending Machine that meets Palpa's requirements, the returning has been carried out in accordance with Palpa's instructions on returning by reverse vending machines and

The Recipient has an online connection that meets Palpa's applicable specification. The Board of Directors of Palpa determines the applicable requirements for the online connection. Reimbursement is paid on the basis of the transport data reported by the Transporter, providing that the returning of containers has been carried out in accordance with Palpa's manual return instructions.

Palpa is not liable for paying Deposit and Handling Fees in accordance with the deposit-return system to the Recipient in situations in which the Recipient under its obligation to supervise should have noticed that no Deposit Fee had been paid for the Glass Beverage Container or that the container was not included in the deposit-refund system.

Palpa has the right to perform checks of Transport Packages concerning the content, quality and quantity.

If a Transport Package contains waste or other material that is harmful for recycling, Palpa has the right to withhold the reimbursements or charge the costs to the Recipient.

Palpa's Board of Directors decides on the determination criteria and amount of the Deposit Fees, Membership Fees, Recycling Fees and Product Registration Fees payable to Palpa, the Security provided for Palpa and the Deposit Fees, Handling Fees and Transport Fees paid by Palpa. The decisions are effective until further notice is given by the Board of Directors of Palpa.

It is Palpa's obligation to develop the Glass Beverage Container deposit-return system and its service level. Palpa has the right to invest the funds received through payments and fees in the administration and development of the Glass Beverage Container deposit-refund system.



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Palpa has the right to subsidize the automated reverse vending of beverage containers and other solutions that improve the efficiency of operations, to the extent that this can be deemed to reduce the costs of the deposit-return system.

Palpa has the right to subsidize non-profit environmental protection ventures related to environmental conservation and recycling.

Breach of obligations

If a Member affiliated with the deposit-refund system fails to comply with these rules or other instructions issued by Palpa to members of the system, Palpa has the right to remove the identifiers of the products registered by the Member from the Reverse Vending Machines and ban the Member from using such visual identifiers on its Glass Beverage Containers that are similar to or could be confused with the identifier of Glass Beverage Containers subject to a deposit. In addition, Palpa has the right to refuse to accept batches of Glass Beverage Containers from such a Member to be included in the deposit-refund system.

If the Recipient fails in its duty to return the transport packages appropriately packed and labelled, Palpa has the right to refuse paying Deposit and/or Handling Fees to the Recipient.

If the Recipient returns other than glass beverage containers in the Transport Packages, Palpa has the right to charge the costs of handling other material to the Recipient.

If a Member or Recipient substantially breaches its obligations specified in these rules, the party breaching the rules is liable to pay a contractual penalty of fifty thousand euro (EUR 50,000) to Palpa. If the damage incurred by Palpa as a result of the breach of obligations is greater than the amount of the contractual penalty, the breaching party is liable to pay the exceeding amount to Palpa in compensation.

If a Member or Recipient affiliated with the system repeatedly or substantially breaches its obligations specified in these rules or is guilty of gross negligence in the performance of its duties, Palpa's Board of Directors has the right to give the Member or Recipient notice of the termination of its membership in the deposit-refund system, to take effect one (1) month from the date on which the Member or Recipient was verifiably served notice of the termination. If the membership has been cancelled in such a manner, the Member or Recipient will not be reimbursed for any Deposit Fees, Membership Fees or Membership Fee instalments, Recycling Fees or Product Registration Fees.

Termination of the system

Palpa has the right to terminate the deposit-refund system administrated by it within six (6) months of giving written notice of the termination to the Members and Recipients.

Arbitration clause

Any disputes arising from these rules will be resolved by arbitration in accordance with the Arbitration Proceedings Act. The arbitration clause also applies to the contractual penalties specified herein. The parties in dispute may agree that the matter be resolved through proceedings involving a sole arbitrator. If the parties cannot reach an agreement,



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the plaintiff and the defendant shall each appoint one member to the arbitration tribunal, and the appointed members shall appoint the chairman of the arbitration tribunal. If either party fails to appoint an arbitrator within twenty (20) days of being requested to do so, or if the members of the arbitration tribunal do not reach an agreement on the chairman within said period of time, the member or chairman of the arbitration tribunal will be appointed by the Arbitration Board of the Central Chamber of Commerce.

Notwithstanding the above, Palpa has the right to decide to bring any dispute arising from these rules before the Helsinki District Court.

Amendment of the rules

Palpa has the right to unilaterally amend these rules. Any amendments must be notified in writing to all Members and Recipients registered in the deposit-refund system without delay, and the new applicable rules must be published on Palpa's website (www.palpa.fi). Members and Recipients may resign from the deposit-refund system as specified in these rules.

Transfer of the rules

Palpa has the right to transfer the deposit-refund system, or part thereof, and the rights and obligations arising from these rules, to a company included in the same group of companies with Palpa, by notifying Members and Recipients registered in the system about this in advance in writing. The Member, Recipient or Transporter may not transfer its rights or obligations, or part thereof, arising from these rules without Palpa's advance written consent.

Prevailing language and precedence

The original language of these rules is Finnish. Should any questions of the interpretation of translated versions arise, the rules written in Finnish shall always take precedence.