

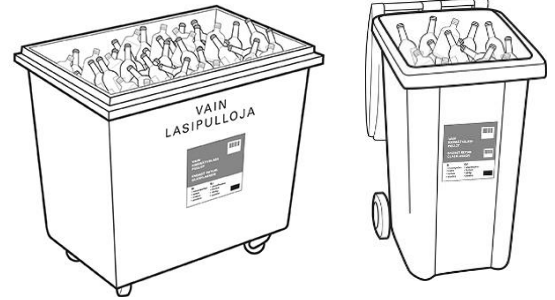
INSTRUCTION FOR EMPTYING SERVICE



At the emptying service, the glass containers are emptied at the return location in the agreed emptying rhythm.

When there is a need to change the emptying rhythm, contact the service provider. Contact information can be found in the emptying service section of the Palpa Extranet service.

Public holidays may affect the day of emptying. Mainly the day of emptying that falls on a public holiday is replaced on the weekday before or after the public holiday.



Return glass bottles as empty and intact in a glass container

There are two sizes of glass containers: a large container (600 L, deposit 150 € VAT 25,5 %) and a small container (240 L, deposit 80 € VAT 25,5 %).

NOTE! Empty the glass bottles to be placed in the container. Avoid drink residue, which quickly stains the container.



It is not allowed to put cans, plastic bottles, ceramic bottles, porcelain, garbage or other glass material (e.g. drinking glasses) in a container.

If the glass container contains waste, the driver has the right not to empty the container. The driver marks the containers with deviation tape.

The return location is responsible for emptying the container that has not been emptied due to contaminants into mixed waste at its own expense.

Deliver full containers to the agreed place for emptying

The driver of the emptying service does not empty the containers that are not full or containers in the sorter of the reverse vending machine. There must be unhindered access to the containers so that they can be emptied in a safe working environment.

Do not mark the container with a Palpa sticker,

so that the beverage supplier does not pick up the container when delivering the beverages.

Order a pickup for a broken container from the beverage supplier

Please make sure that there are several intact containers suitable for the emptying rhythm.

Order additional containers and a pickup for dirty or broken glass containers from the beverage supplier. Mark the returnable container with a Palpa sticker. The beverage supplier charges and refunds the container deposit on delivery or collection.

The driver of the emptying service marks broken containers during emptying. If necessary, contact Palpa customer service for broken or otherwise unusable containers.

Rinsing of containers

The containers are rinsed once a month from spring to autumn every year. At other times, dirty containers can be exchanged through the beverage supplier. Container cleanliness is supported by putting only intact and empty glass bottles in the container.